



# Overhaul, Maintenance, Modification & Repair (OMMR) Center

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# Overhaul, Maintenance, Modification & Repair (OMMR) Center

**Current Direction & Implementation Plan** 



- Mission
- Strategies
- Linkage to DCMA Goals & Objectives
- Immediate Focus
- Future



### **OMMR Center Mission**

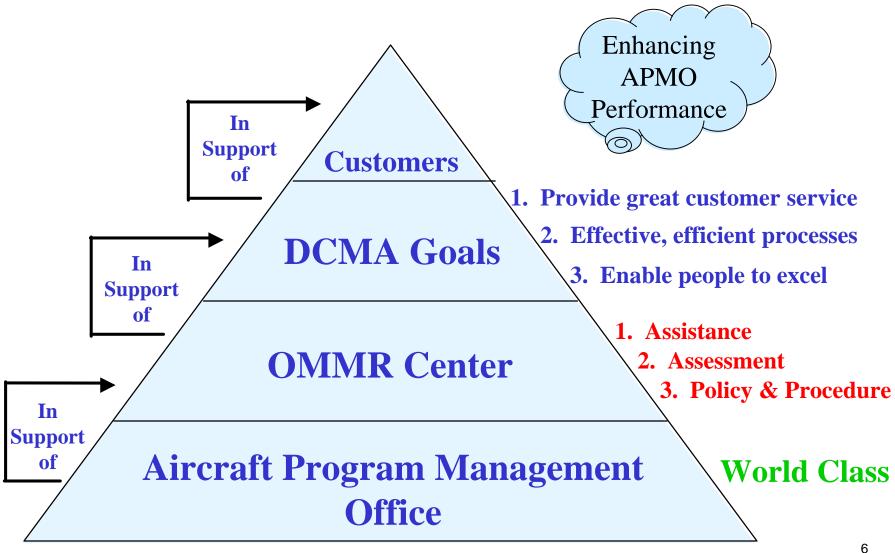
The DCMA Overhaul, Modification, Maintenance and Repair Center is responsible for promoting consistent, highquality contract management services on all OMMR contracts delegated to the Agency.



## CMA OMMR Center Strategies

- Assistance Provide expert technical assistance to internal and external customers
- Assessment Continually pulse the Agency for health of OMMR processes
- Policy & Procedure Develop for deployment policies and procedures for **OMMR** processes

# DCMA Linkage to DCMA Goals & Objectives





#### MA OMMR Center-Immediate Focus

#### Primary

- Assist the APMO in becoming a world class OMMR provider
- Identify world class OMMR processes
- Staff to full OMMR authorizations

#### Secondary

- Provide day-to-day support to CMOs
- Conduct limited visits to CMOs and Buying Activities
- Develop plan to execute the FY01 performance schedule by Sep 00



#### **Future Focus**

#### **FY01**

- Complete visits to CMOs and Buying Activities
  - Compile customer concerns & process improvement recommendations
  - Conduct GAP analysis between APMO world class and CMO processes.
  - Determine tools required for process improvement and impact to CMO resources



#### **Future Focus**

#### FY01 continued,

- Begin metric development to measure health of processes
  - Recommend investment goal for mid-year FY01 implementation with a target date for performance measurement in mid-year FY02



#### **Future Focus**

#### **FY02**

- Policy finalization & deployment
- Implement approved metrics and systems for metrics collection and analysis



#### **BACKUP CHARTS**



#### **Tasks**

#### **Assist:**

- Provide expert technical assistance to CMOs with OMMR contracts. In conjunction with District process owners and functional specialists, provide support, conduct assistance visits and respond to inquiries as required
- Participate in Early CAS activities to assist buying activities in the development of contracts that reflect the most effective OMMR processes & procedures
- Partner with customers to identify & quantify future
   OMMR workload & potential performance site
- Conduct and attend OMMR related conferences, training opportunities and industry symposiums



#### **Assist:**

- Partner with Customer Liaison Representatives to anticipate and quantify the impact to DCMA of future OMMR workloads
- Assist buying activities in the development of effective and efficient contracts by participating in Early CAS activities
- Assist with the development and deployment of the New Facility Activation Team (NFAT), as required



#### **Assist:**

- Provide end-to-end process improvement recommendations to buying activities and DCMA OMMR CMOs
- Maintain a matrix of functional experts to assist with Early CAS activities and new facility start-ups
- Assist with the development of recommended training/skills lists for OMMR specialists



#### **Assess:**

- Partner with customers to anticipate and quantify the impact to DCMA of future OMMR workloads
- Develop useful metrics for local management of OMMR contracts
- Assist in IOAs, MCRs and QSEs



#### **Policy and Procedure:**

- Provide policy guidance and implementation procedures
- Advocate OMMR issues to field facilities and ensure a clear understanding of the Agency vision throughout the OMMR community
- Facilitate Over and Above System implementation



### **OMMR Center Progress**

- Attended Aviation Week's Maintenance, Repair and Overhaul (MRO) Conference
- Developing PDs for OMMR Center Staff
- Assisting DCMA OMMR CMOs



- Developing Integrated Plan
- Reviewed DCMA OMMR IOA reports
- Represented DCMA at OUSD(AT&L) meeting on the O&A process
  - DCMA O&A, Early CAS and Center initiatives lauded
  - Staff package based on DCMA OMMR Center inputs



#### MA The Link to the OMMR Center

# The APMO must be the benchmark for world class OMMR processes

To help accomplish this, the APMO will use the OMMR Center process champions